



# Council - Staff Workshop

## AGENDA

February 11, 2025

5:00 P.M. - 8:00 P.M.

COUNCIL CHAMBERS – CIVIC SQUARE

All Meetings can be viewed at:

City of Welland website: <https://www.welland.ca/Council/LiveStream.asp>

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Pages

1. TEMPORARY PROCUREMENT POLICY RELATED TO TARIFFS - (5:00 p.m. - 6:00 p.m.)  
Presented by Lisa Allen and Adam Beres
  - 1.1 For Council to review and provide input on the proposed Temporary Procurement Policy related to potential tariffs.
2. CUSTOMER SERVICE STRATEGY - (6:00 p.m. - 7:00 p.m.)  
Presented by Stephanie Nagel, Jessica Ruddell, Marc MacDonald and Tara Stephens
  - 2.1 For Council to provide preliminary input from a Councillor perspective on the creation of a Made-in-Welland Customer Service strategy.
3. BY-LAW DIVISION REVIEW - (7:00 p.m. - 8:00 p.m.)  
Presented by James Cronshaw and Grant Munday
  - 3.1 For Council to receive an overview of our current By-law Division operating model, learn how we are evolving and provide your input on area where you see gaps or needs.
4. ADJOURNMENT