

# Community Services

## Part-Time Social Services Advisor

Why is this needed?

- To address increasing # of incidents related to safety, vandalism, restoration and support coordination due to the homelessness and mental health crisis
- To address capacity and performance challenges with trained expertise to lead in the coordination of needs

What function does it serve?

- Partner with the Niagara Region and other stakeholders to coordinate resources for clean-up and site management, as the lead liaison to the Encampment Task Force
- Develop performance metrics, procedures and communication tools to measure, educate and improve outcomes

# Planning and Development

## Supervisor – By-law Enforcement

Why is this needed?

- As the City's population is increasing there is an increase in need for By-law Enforcement both proactive and on a complaint basis.
- There is a need for a supervisory position specifically focused on By-law Enforcement and will allow for better supervision and enforcement of by-law staff and will result in an increase fines issued while promoting a safe and clean City.

What function does it serve?

- The position will be responsible for the review and implementation of new and existing By-law, policies and procedures ensuring we meet and exceed our current level of service and have the tools necessary to effectively and efficiently implement by-law enforcement.
- The position is fundamental in providing staff the immediate resources to address daily operational issues and also provide the manager the ability to focus on strategic/policy directives.

# Planning and Development

## Climate Change & Environmental Coordinator

Why is this needed?

- There is a need for a position dedicated to the City's response to Climate Change and Environmental Planning.
- Most municipalities in Niagara have dedicated Climate Change coordinator and environmental planners, Welland has neither position.

What function does it serve?

- This position would support the implementation of Council's Strategic Objective concerning Environmental Stewardship.
- The duties would include but are not limited to completion of the City's Climate Adaptation Plan; developing policies, goals, objectives and targets; promote education and awareness programs; ensure the City pursues the adoption of environmentally friendly and energy efficient technologies which lead to financial savings and environmental improvement for the City; and work as a staff liaison with the City's Green Committee.

# Information Services

## IT Project Manager

Why is this needed?

- To meet the demands of increased pace, growth, and evolution of our technology systems.
- To deliver the expected benefits of the IT Strategic Master plan and continue to provide services to residents and City staff.

What function does it serve?

- To aid with the planning, organizing, and allocating resources for effectively executing the City's technology goals.
- Assist with project implementation and project management by ensuring accountability to deadlines, budgets, and scope of various projects.

# Community Services

## Parks Working Foreperson

Why is this needed?

- To inspect and maintain 42 playgrounds to CSA standard and 33 sport courts to ensure safety and availability for residents (\$20m in asset value)
- To minimize service disruptions, reduce demand repair costs, mitigate risk and provide quality outdoor recreation spaces for the community to enjoy

What function does it serve?

- Complete regular playground and court inspections as per regulation and coordinate required repairs
- Provide oversight of PT staff and resources outside of regular operating hours including afternoons and weekends

# Community Services

## Facilities Working Foreperson

Why is this needed?

- 41.26% of City owned facilities are in poor or very poor condition due to lack of preventative maintenance (PM) resulting in increased operational costs
- To reduce operating costs to maintain and repair facility assets throughout their life cycle, unplanned closures and reputational risk and achieve expected life cycle targets.

What function does it serve?

- Implement preventative maintenance plans for all City facilities based on recommendation in 2024 Asset Management Plan
- Complete facility inspections, procurement of maintenance contracts, coordinating and monitoring PM repairs

# Infrastructure Services

## Labourer (Roads)

Why is this needed?

- Infrastructure operations and maintenance responsibilities are expanding as the City grows.
- Over 23km of new roadway has been assumed since 2010 without any increase in the number of road labourers.

What function does it serve?

- By performing the recommended best practices for regular maintenance on City roads and sidewalks, the life-cycle of these assets can be extended thus reducing reactive repairs/replacements.
- This position is intended to mitigate the risk of decreased service levels and exposure to liability.
- Road labourers conduct pothole repairs, asphalt patching, sidewalk grinding, winter maintenance (plowing/salt/sanding), street sweeping, road inspections, traffic control and emergency response to road/sidewalk safety issues.



# Fire & Emergency Services

## Fire Prevention Officer

Why is this needed?

- To address rising demands and increasing backlog
- Respond to changing Codes and Business expectations

What function does it serve?

- Ensures municipal compliance with applicable legislation
- Fire safety inspections, education, enforcements and fire investigations



# Infrastructure Services

## Pavement Rejuvenation Program

Why is this needed?

- Asphalt pavements continue to degrade in mature neighbourhoods, outpacing the City's ability to fund full infrastructure renewals.
- Need a cost-effective short-term alternative to keep roadways 'driveable' while awaiting funding to undertake much-needed underground infrastructure replacements.

What function does it serve?

- The replacement of the distressed asphalt will result in less operational and capital maintenance by reducing the requirement for pothole repairs and asphalt patching.
- The improvement of both pavement and ride conditions will increase the service level on the rejuvenated streets resulting in less frequent complaints and claims.

# Fire & Emergency Services

## Emergency Management Funding

Why is this needed?

- To improve the City's emergency response preparedness by focusing on prevention, mitigation, preparedness, and response, and recovery
- Add internal capacity to match the growing demands that the community faces and ensure compliance

What function does it serve?

- Provides training, and resources in support of systems/processes to navigate various emergencies that may affect the community
- Enhances the City's ability to respond to and recover from an emergency