SPECIAL COUNCIL MEETING COMMUNICATIONS DIVISION

REPORT COMMS-2024-01 November 11, 2024

SUBJECT: Budget Communications and Engagement

AUTHOR: Marc MacDonald, Chief Communications & Engagement

Officer

APPROVING: Rob Axiak, Chief Administrative Officer

RECOMMENDATION:

THAT THE COUNCIL OF THE CITY OF WELLAND receives for information COMMS-2024-01 Budget Communications and Engagement.

RELATIONSHIP TO STRATEGIC PLAN

This recommendation is aligned to Council's strategic priority of ensuring "Liveability" by creating a sense of belonging while enhancing mobility by improving access to recreation and community events, ensuring adequate housing options, encouraging job growth, and improving ways to efficiently move people throughout the city.

EXECUTIVE SUMMARY:

By utilizing a variety of platforms—including public meetings, online surveys, social media outreach, and podcast episodes—the City sought to engage a wide cross-section of the community. The goal was to provide an accessible forum for residents to voice their concerns, identify priorities, and offer suggestions on how to allocate municipal resources. The process also served to demystify the budget, helping residents understand how their tax dollars are spent and the impacts a budget has on programs, service levels, and the general operations and investments involved in budgeting for a growing municipality.

BACKGROUND:

The City of Welland is committed to fostering an open, transparent, and inclusive budget process to ensure that the annual financial plan reflects the priorities and needs of its residents. With a population of over 55,000, Welland has seen significant growth in recent years, necessitating careful financial planning to

address rising demands for services, infrastructure, housing, and economic development.

To support this, the City implemented a comprehensive budget engagement process between September and November 2024, aimed at educating the public and gathering community input to guide the development of the 2025 municipal budget. This initiative aligned with Welland's ongoing efforts to enhance civic participation and transparency in decision-making, recognizing the importance of including diverse voices in shaping the city's future.

DISCUSSION:

The primary objectives of the budget engagement were to:

- Increase Public Awareness: Educate residents and stakeholders on how the city allocates resources and the impact of budgeting on service delivery, infrastructure, and long-term planning.
- **Gather Community Input:** Solicit feedback on budget priorities from the community to ensure their concerns are considered in financial planning.
- **Foster Transparency:** Provide a clear and transparent breakdown of where municipal funds are allocated and what the proposed budget entails.
- **Promote Civic Participation**: Encourage active participation in the budget process by offering multiple platforms for engagement and feedback.

Most of the City of Welland's budget engagement centered around two key platforms: an online survey and a series of podcasts.

The online survey received 51 responses, with 210 aware participants, 139 informed participants, and 59 engaged participants. The FAQs provided were downloaded 22 times. It allowed participants to rank their priorities on issues like infrastructure, housing, public safety, and sustainability, offering insight into community preferences. The survey's convenience and reach made it a vital component of the engagement process.

- An Aware visitor is someone who has visited one single page on the site, but has not acted on any information, such as clicking a link, tool, or widget. This includes projects, the homepage, and static pages.
- An Informed visitor has visited the site and clicked on something, such as another project, news article, survey, or photo.
- Engaged visitors are those who have submitted a contribution to a tool, such as a survey. Engaged visitors are also Informed and Aware, as they have visited the site and clicked through multiple pages.

Results from the Engage Welland page are attached to this report as Appendix A.

Additionally, the podcast series offered a new and innovative way for the city to communicate with residents. Featuring interviews with finance staff, these episodes broke down complex budget topics into digestible, conversational segments. The podcasts helped educate the public on the budget process, operating budget, capital budget and asset management and nine-year capital plans. They provided an opportunity for residents to hear directly from our finance experts, encouraging further participation and dialogue.

In total, the episodes were downloaded 70 times.

Social media was used to promote the City of Welland's budget engagement. Through Facebook and X (formerly Twitter), the City shared posts with easy-to-understand graphics and updates, encouraging residents to take part in the online survey and listen to the podcasts. These platforms allowed for direct interaction, making it easy for people to ask questions, share feedback, and stay informed about the process, ultimately increasing community participation.

To complement social media, posters were displayed at City Hall, the Welland Community Centre, the Market, Arenas, WIFC, and library branches, displaying a QR for members of the public to be taken directly to the Engage Welland page.

Combined, these methods allowed for a fulsome approach and broad reach to engaging the community, asking them to participate in the process.

Overall Sentiments from the Public:

The feedback provided by the public in the open portion of the survey includes a variety of concerns and suggestions about the city's budget and its development process. The key points mentioned are:

- Infrastructure: Several comments emphasize the poor state of the roads, requesting better road replacement and maintenance. There is also a call for improved sidewalks, especially in areas like Quaker Road, to prevent accidents.
- Development and Growth: A concern about the balance between growth and preserving Welland's character is highlighted. Residents express that rapid development is affecting the charm, affordability, and tranquility of the city. Many advocate for focusing on infrastructure improvements over new high-density developments.
- Homelessness and Affordable Housing: There are calls to address homelessness and provide more affordable housing for residents, especially young families and individuals on fixed incomes.

- Environmental Protection: Many residents voice concerns about the destruction of green spaces and the importance of preserving parks, open spaces, and natural areas as part of the city's growth.
- Public Safety: Comments also address the need for improved enforcement of bylaws, better customer service from city officials, and concerns about rising crime rates in the community.
- Public Input: Several residents stress the need for increased transparency, better communication, and more opportunities for public input into budgetary decisions. There's a sentiment that the city's decisions favour large developers over residents' needs.
- Recreation and Community Facilities: Some comments include suggestions for adding more recreational facilities, like a disc golf course, and revitalizing downtown to attract small businesses and enhance the waterfront area.

Residents expressed interest on improving the lives of current citizens, addressing infrastructure, housing, and environmental concerns, rather than prioritizing new developments that may not benefit everyone.

FINANCIAL:

N/A

CONCLUSION:

The City of Welland's 2024 budget engagement gathered valuable input from residents to help shape the 2025 municipal budget. Through the online survey, podcasts, and social media outreach, the City received feedback reflecting community priorities like infrastructure, housing, and sustainability. This process enhanced transparency and supports the final budget aligning with public needs. Going forward, the City will continue to prioritize inclusive participation and clear communication to support Welland's growth and responsiveness to its community. This process has also helped us better understand where we as a city can do more to help the public understand local government and the services we provide.

ATTACHMENT:

Appendix A – Engage Welland results

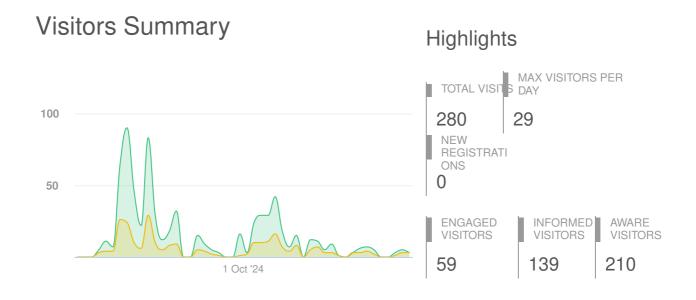
Project Report

26 April 2018 - 23 October 2024

Engage Welland

Your 2025 Budget Talks





Visitors

Pageviews

Aware Participants	210	Engaged Participants		59	
Aware Actions Performed	Participants	Engaged Actions Performed	Registered	Unverified	Anonymous
Visited a Project or Tool Page	210		. rogiotor ou		7
Informed Participants	139	Contributed on Forums	0	0	0
Informed Actions Performed	Participants	Participated in Surveys	8	0	51
Viewed a video	0	Contributed to Newsfeeds	0	0	0
Viewed a photo	0	Participated in Quick Polls	0	0	0
Downloaded a document	11	Posted on Guestbooks	0	0	0
Visited the Key Dates page	0	Contributed to Stories	0	0	0
Visited an FAQ list Page	18	Asked Questions	0	0	0
Visited Instagram Page	0	Placed Pins on Places	0	0	0
Visited Multiple Project Pages	60	Contributed to Ideas	0	0	0
Contributed to a tool (engaged)	59				

ENGAGEMENT TOOLS SUMMARY



Tool Type	Tool Type Engagement Tool Name		Visitors	Contributors		
				Registered	Unverified	Anonymous
Survey Tool	2025 Budget Survey	Archived	106	8	0	51
Ideas	Have an idea? Let's hear it, Welland.	Published	8	0	0	0

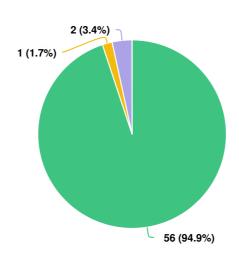
INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Faqs	faqs	18	22
Document	2025 Budget Process and Timelines	11	17

2025 Budget Survey

You are filling out this survey as a:

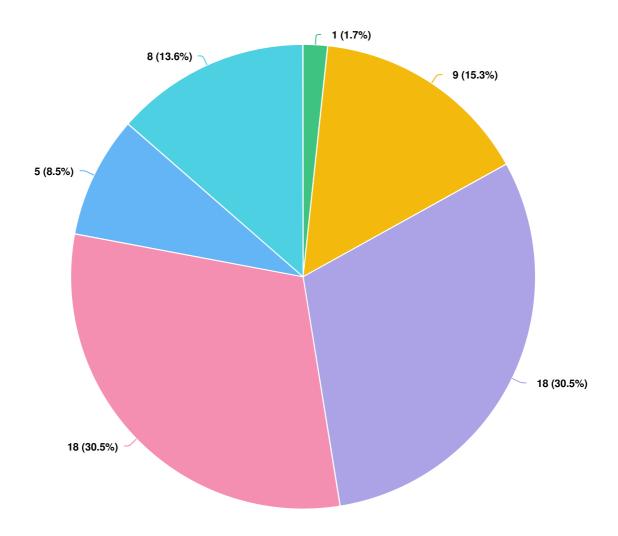




Mandatory Question (59 response(s))

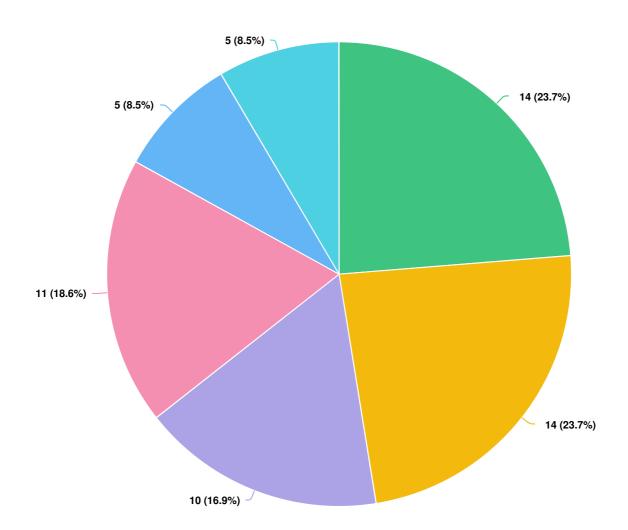
Question type: Radio Button Question

Which age group do you belong to?



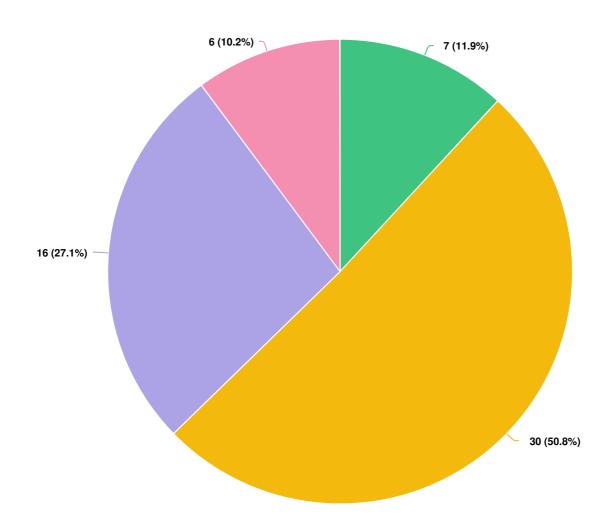


Which ward do you reside? (click the link to view a map)



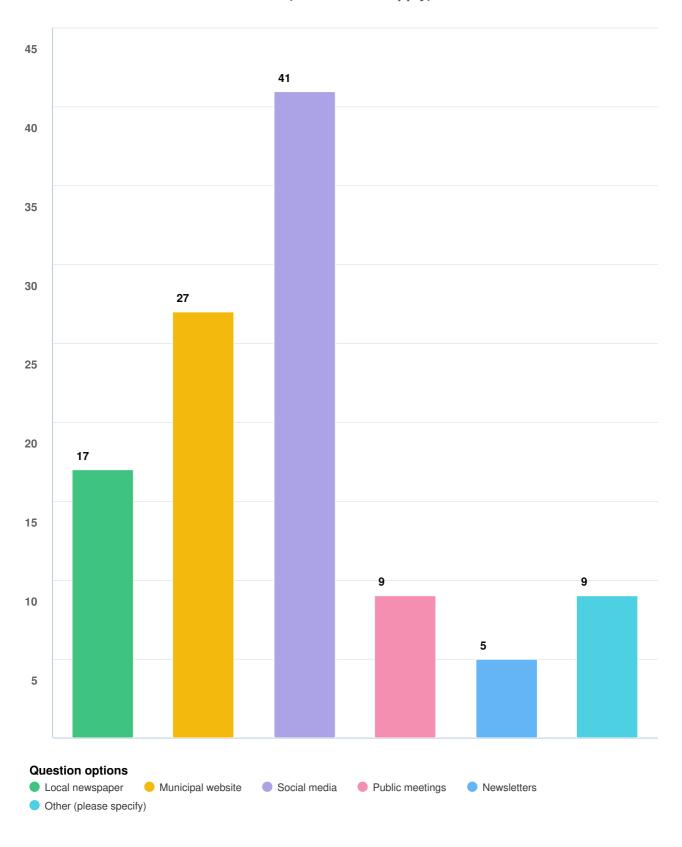


How familiar are you with the municipal budget process?





How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)



Mandatory Question (59 response(s))

Question type: Checkbox Question

Which of the following municipal services do you believe should be the top priority for funding?



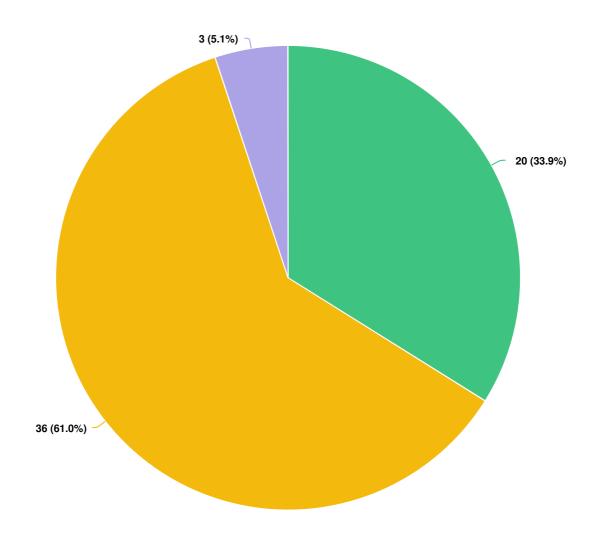
Mandatory Question (59 response(s))

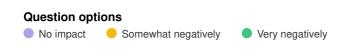
Question type: Likert Question

How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

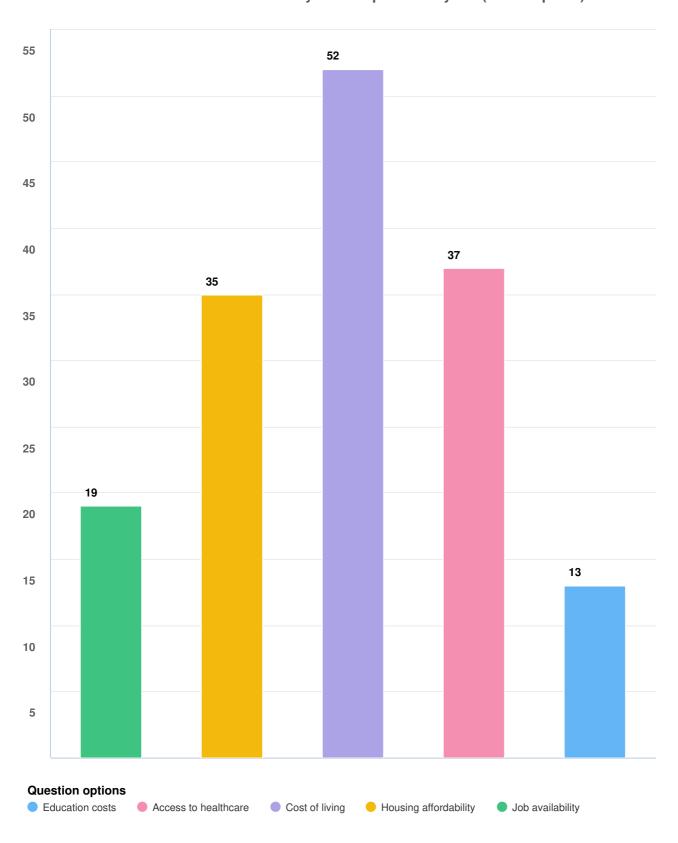
OPTIONS	AVG. RANK
Infrastructure (roads, bridges, sidewalks, trails)	2.54
Public safety (fire services)	3.53
Education and Libraries	4.03
Parks and Recreation	4.97
Planning and development	5.29
Winter operations	5.56
Environmental initiatives	5.61
Communications	6.59
Customer service	6.88

How has your household been affected by recent economic changes (e.g., inflation, unemployment)?





What economic issues are currently most important to you? (Select up to 3)



Mandatory Question (59 response(s))
Question type: Checkbox Question

How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):

OPTIONS	AVG. RANK
Infrastructure Services (roads, bridges, sidewalks, trails)	2.35
Public safety (fire services, bylaw)	3.33
Winter operations	5.19
Parks, Forestry, and Trails operations	5.30
Recreation, Culture, and Sport (including events)	5.42
Environmental initiatives	5.94
Libraries & Museum	6.00
Economic Development Services and Initiatives	6.17
Communications & Public Engagement	6.94
Customer Service - General (tax collection, licensing, service counters)	7.79

Optional question (53 response(s), 6 skipped)

Question type: Ranking Question

Survey Responses

26 April 2018 - 23 October 2024

2025 Budget Survey

Engage Welland

Project: Your 2025 Budget Talks



VISITORS 106					
C	ONTRIBUTOR	S		RESPONSES 59	
8 Registered	O Unverified	51 Anonymous	8 Registered	0 Unverified	51 Anonymous



Respondent No: 1 Login: kcgsportsfan

Email: kjgolden@live.com

Responded At: Sep 11, 2024 12:46:28 pm **Last Seen:** Sep 11, 2024 18:33:06 pm

IP Address: 173.238.12.96

Q1. You are filling out this survey as a:

Q2. Which age group do you belong to?

Q3. Which ward do you reside? (click the link to view a map)

Q4. How familiar are you with the municipal budget process?

Q5. How do you typically receive information about municipal decisions and budgetary matters?
(Select all that apply)

Resident (full-time)

45-54

Very familiar

Newsletters

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Somewhat agree

Planning and development

Somewhat agree

Communications

Definitely agree

Customer service Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

Environmental initiatives

- 1. Environmental initiatives
- 2. Customer service

Somewhat agree

- 3. Public safety (fire services)
- 4. Communications
- 5. Planning and development
- 6. Education and Libraries
- 7. Winter operations
- 8. Parks and Recreation
- 9. Infrastructure (roads, bridges, sidewalks, trails)

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Q10. How would you prefer the municipality to

allocate its budget? Please rank the following

areas in order of importance (1 being the most
important 10 being the least ipmortant):

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

The ridiculous wage increase you gave yourselves tells me all i needed to know. Your pockets mean more than money left in mine



Login: Anonymous

Email: n/a

Responded At: Sep 12, 2024 07:49:41 am **Last Seen:** Sep 12, 2024 07:49:41 am

IP Address: n/a

Q1. You are filling out this survey as a:	Resident (full-time)
Q2. Which age group do you belong to?	45-54
Q3. Which ward do you reside? (click the link to view a map)	1
Q4. How familiar are you with the municipal budget process?	Very familiar
Q5. How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)	Municipal website

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Somewhat agree

Winter operations

Planning and development

Communications

Neither agree nor disagree

Somewhat disagree

Customer service

Neither agree nor disagree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Education and Libraries
- 3. Public safety (fire services)
- 4. Winter operations
- 5. Environmental initiatives
- 6. Parks and Recreation
- 7. Customer service
- 8. Planning and development
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Libraries & Museum
- 3. Public safety (fire services, bylaw)
- 4. Environmental initiatives
- 5. Recreation, Culture, and Sport (including events)
- 6. Parks, Forestry, and Trails operations
- 7. Winter operations
- 8. Communications & Public Engagement
- 9. Economic Development Services and Initiatives
- 10. Customer Service General (tax collection, licensing, service counters)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

not answered



Login: Anonymous

Email: n/a

Responded At: Sep 12, 2024 08:09:13 am **Last Seen:** Sep 12, 2024 08:09:13 am

IP Address: n/a

Q1. You are filling out this survey as a:	Resident (full-time)
Q2. Which age group do you belong to?	45-54
Q3. Which ward do you reside? (click the link to view a map)	2
Q4. How familiar are you with the municipal budget process?	Not very familiar
Q5. How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)	Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree Education and Libraries Somewhat agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Somewhat agree Planning and development Definitely agree Communications Somewhat agree Customer service Somewhat agree Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Parks and Recreation
- 4. Education and Libraries
- 5. Planning and development
- 6. Communications
- 7. Winter operations
- 8. Environmental initiatives
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Recreation, Culture, and Sport (including events)
- 4. Parks, Forestry, and Trails operations
- 5. Economic Development Services and Initiatives
- 6. Winter operations
- 7. Communications & Public Engagement
- 8. Environmental initiatives
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Libraries & Museum

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Road replacement. The patching and work being done is very poor and scattered. The conditions of the asphalt on most roads in Welland are embarrassing and dangerous. Also the lack of by law enforcement about business dwellings and signage disrepair makes the city look and feel unsafe and derelict. Especially downtown and Niagara Street.



Login: Anonymous

Email: n/a

Responded At: Sep 12, 2024 08:30:11 am Last Seen: Sep 12, 2024 08:30:11 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time) Q2. Which age group do you belong to? 65 and over Q3. Which ward do you reside? (click the link to 2 view a map) Q4. How familiar are you with the municipal budget Somewhat familiar process? Q5. How do you typically receive information about Local newspaper municipal decisions and budgetary matters? Municipal website (Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Neither agree nor disagree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails) Definitely agree

Parks and recreation Neither agree nor disagree

Winter operations Definitely agree Planning and development Definitely agree

Communications Neither agree nor disagree

Customer service Definitely agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Winter operations
- 3. Planning and development
- 4. Customer service
- 5. Communications
- 6. Public safety (fire services) 7. Environmental initiatives 8. Education and Libraries
- 9. Parks and Recreation

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability Access to healthcare **Education costs**

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Winter operations
- 4. Parks, Forestry, and Trails operations
- 5. Environmental initiatives
- 6. Recreation, Culture, and Sport (including events)
- 7. Customer Service General (tax collection, licensing, service counters)
- 8. Communications & Public Engagement
- 9. Economic Development Services and Initiatives
- 10. Libraries & Museum

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

With all the new construction going on in Welland the city must make infrastructure its top priority. The announcement today that Welland Council will approach the Region to install sidewalks from Thorold Rd to Webber Rd should have been done several years ago.



Login: Anonymous

Email: n/a

Responded At: Sep 12, 2024 09:44:48 am **Last Seen:** Sep 12, 2024 09:44:48 am

IP Address: n/a

Q1. You are filling out this survey as a:

Business owner

Q2. Which age group do you belong to?

65 and over

Q3. Which ward do you reside? (click the link to view a map)

3

Q4. How familiar are you with the municipal budget process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)

Municipal website Public meetings

Other (please specify)

direct communication/invites to participation such as this opportunity.

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Definitely agree Public safety (fire services) Education and Libraries Somewhat agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Somewhat agree Planning and development Definitely agree Communications Somewhat agree Customer service Somewhat agree Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Planning and development
- 3. Public safety (fire services)
- 4. Parks and Recreation
- 5. Environmental initiatives
- 6. Education and Libraries
- 7. Communications
- 8. Winter operations
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability
Housing affordability
Cost of living

Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):

1.

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

if you do not think you can deliver for reasons of affordability or short staffed or other reason (i.e. politics) then do on to include - mark it as a future project. Tired of seeing items listed and there is no follow up, nor communication as to why not. Just prioritize a short list and let us know what you think will get done, this will lead to a much more positive outcome in relationship and believe in our community. P.S. why are you repeating question question 9 below in #11?



Login: Anonymous

Email: n/a

(Select all that apply)

Responded At: Sep 12, 2024 09:58:26 am **Last Seen:** Sep 12, 2024 09:58:26 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)
 Q2. Which age group do you belong to?
 Q3. Which ward do you reside? (click the link to view a map)
 Q4. How familiar are you with the municipal budget process?
 Q5. How do you typically receive information about municipal decisions and budgetary matters?

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree

Education and Libraries Definitely agree

Infrastructure (roads, bridges, sidewalks, trails) Definitely agree

Parks and recreation Somewhat agree

Winter operations Definitely agree

Planning and development Neither agree nor disagree

Communications Definitely agree

Customer service Definitely agree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Education and Libraries
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Communications
- 5. Parks and Recreation
- 6. Environmental initiatives
- 7. Winter operations
- 8. Planning and development
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

No impact

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Communications & Public Engagement
- 4. Customer Service General (tax collection, licensing, service counters)
- 5. Winter operations
- 6. Recreation, Culture, and Sport (including events)
- 7. Environmental initiatives
- 8. Parks, Forestry, and Trails operations
- 9. Economic Development Services and Initiatives
- 10. Libraries & Museum
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

not answered



Login: Anonymous

Email: n/a

Responded At: Sep 12, 2024 13:14:22 pm **Last Seen:** Sep 12, 2024 13:14:22 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 65 and over

Q3. Which ward do you reside? (click the link to

view a map)

process?

Q4. How familiar are you with the municipal budget Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)

Municipal website

Other (please specify)

Email

2

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree **Education and Libraries** Somewhat agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Somewhat agree Planning and development Definitely agree Communications Somewhat agree Customer service Definitely agree Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Customer service
- 4. Environmental initiatives
- 5. Planning and development
- 6. Winter operations
- 7. Communications
- 8. Education and Libraries
- 9. Parks and Recreation

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Environmental initiatives
- 4. Winter operations
- 5. Parks, Forestry, and Trails operations
- 6. Recreation, Culture, and Sport (including events)
- 7. Economic Development Services and Initiatives
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Communications & Public Engagement
- 10. Libraries & Museum

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Transparency and more resident input



Login: Anonymous

Email: n/a

(Select all that apply)

Responded At: Sep 12, 2024 13:37:30 pm

Sep 12, 2024 13:37:30 pm

IP Address: n/a

Last Seen:

Q1. You are filling out this survey as a:
 Resident (full-time)

 Q2. Which age group do you belong to?
 Q3. Which ward do you reside? (click the link to view a map)
 Q4. How familiar are you with the municipal budget process?
 Q5. How do you typically receive information about municipal decisions and budgetary matters?

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely disagree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely disagree Winter operations Definitely disagree Planning and development Definitely disagree Communications Definitely disagree Customer service Definitely disagree Environmental initiatives Definitely disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Environmental initiatives
- 4. Customer service
- 5. Communications
- 6. Planning and development
- 7. Winter operations
- 8. Parks and Recreation
- 9. Public safety (fire services)

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Libraries & Museum
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Economic Development Services and Initiatives
- 4. Customer Service General (tax collection, licensing, service counters)
- 5. Communications & Public Engagement
- 6. Parks, Forestry, and Trails operations
- 7. Winter operations
- 8. Environmental initiatives
- 9. Public safety (fire services, bylaw)

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

not answered



Login: Anonymous

Email: n/a

(Select all that apply)

Responded At: Sep 12, 2024 14:36:31 pm **Last Seen:** Sep 12, 2024 14:36:31 pm

IP Address: n/a

Q1. You are filling out this survey as a:

Resident (full-time)

Q2. Which age group do you belong to?

Q3. Which ward do you reside? (click the link to view a map)

Q4. How familiar are you with the municipal budget process?

Q5. How do you typically receive information about municipal decisions and budgetary matters?

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Somewhat agree Planning and development Somewhat agree Communications Definitely agree Customer service Somewhat agree Environmental initiatives Somewhat agree

- Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:
- 1. Customer service
- 2. Communications
- 3. Planning and development
- 4. Winter operations
- 5. Environmental initiatives
- 6. Parks and Recreation
- 7. Education and Libraries
- 8. Infrastructure (roads, bridges, sidewalks, trails)
- 9. Public safety (fire services)
- Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

Q10. How would you prefer the municipality to

allocate its budget? Please rank the following

areas in order of importance (1 being the most
important 10 being the least ipmortant):

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

I believe it is crucial to strike a balance between growth and preserving the unique character of our community. Welland has always been known for its charm and small-town atmosphere, which is slowly diminishing with the increasing number of new developments. One of the reasons many residents are drawn to Welland is the relatively calm streets and less crowded neighborhoods compared to larger cities. However, with every new development, we seem to be losing some of this tranquility. The streets are becoming busier, and the sense of community in our neighborhoods is starting to fade. Additionally, the rising cost of housing as a result of these new developments has become a significant concern. Many residents, especially young families and individuals on fixed incomes, are finding it increasingly difficult to afford homes in Welland. This affordability crisis not only affects individuals but also impacts the overall socioeconomic diversity and inclusivity of our community. Therefore, when crafting the city's budget, I would like to see alternative approaches to future development considered. Instead of focusing on high-density housing options, prioritize preserving our open spaces, parks, and natural beauty. Investing in infrastructure improvements that enhance the existing neighborhoods rather than creating more densely populated areas would help maintain the charm that attracted many of us to Welland in the first place. By carefully considering these factors and addressing the concerns raised by residents, we can ensure that future developments align with our vision for a well-balanced and sustainable city. It is essential to protect what makes Welland special while still allowing room for responsible growth.



Login: Anonymous

Email: n/a

Responded At: Sep 12, 2024 18:06:12 pm Last Seen: Sep 12, 2024 18:06:12 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time) Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to view a map)

5

Q4. How familiar are you with the municipal budget process?

Not at all familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)

Local newspaper Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails) Definitely agree

Parks and recreation Neither agree nor disagree Winter operations Neither agree nor disagree

Planning and development Somewhat agree

Communications Neither agree nor disagree Customer service Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Environmental initiatives
- 3. Planning and development
- 4. Public safety (fire services)
- 5. Communications
- 6. Parks and Recreation
- 7. Customer service
- 8. Winter operations
- 9. Education and Libraries

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability Housing affordability Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Economic Development Services and Initiatives
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Environmental initiatives
- 4. Communications & Public Engagement
- 5. Public safety (fire services, bylaw)
- 6. Recreation, Culture, and Sport (including events)
- 7. Parks, Forestry, and Trails operations
- 8. Winter operations
- 9. Libraries & Museum
- 10. Customer Service General (tax collection, licensing, service counters)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

(Select all that apply)

Responded At: Sep 13, 2024 07:13:19 am **Last Seen:** Sep 13, 2024 07:13:19 am

IP Address: n/a

Q1. You are filling out this survey as a:
 Resident (full-time)

 Q2. Which age group do you belong to?
 Q3. Which ward do you reside? (click the link to view a map)
 Q4. How familiar are you with the municipal budget process?
 Q5. How do you typically receive information about municipal decisions and budgetary matters?

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation

Definitely agree

Winter operations

Planning and development

Neither agree nor disagree

Communications

Neither agree nor disagree

Neither agree nor disagree

Neither agree nor disagree

Environmental initiatives

Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Education and Libraries
- 3. Parks and Recreation
- 4. Public safety (fire services)
- 5. Environmental initiatives
- 6. Winter operations
- 7. Planning and development
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability
Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Recreation, Culture, and Sport (including events)
- 3. Parks, Forestry, and Trails operations
- 4. Libraries & Museum
- 5. Public safety (fire services, bylaw)
- 6. Communications & Public Engagement
- 7. Environmental initiatives
- 8. Winter operations
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Economic Development Services and Initiatives

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Sidewalks in more areas, bike lanes on Woodlawn and Niagara (and more), and benches in parks.



Login: Wallisqc

(Select all that apply)

Email: wallisqc@yahoo.ca

Responded At: Sep 13, 2024 07:21:17 am **Last Seen:** Sep 13, 2024 13:23:47 pm

IP Address: 174.93.51.181

Q1. You are filling out this survey as a: Resident (full-time)
 Q2. Which age group do you belong to?
 Q3. Which ward do you reside? (click the link to view a map)
 Q4. How familiar are you with the municipal budget process?
 Q5. How do you typically receive information about municipal decisions and budgetary matters?
 Q6. Other (please specify)

Word of mouth

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Somewhat agree

Planning and development

Definitely agree

Communications Neither agree nor disagree

Customer service Neither agree nor disagree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Parks and Recreation
- 4. Planning and development
- 5. Public safety (fire services)
- 6. Environmental initiatives
- 7. Communications
- 8. Winter operations
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Economic Development Services and Initiatives
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Public safety (fire services, bylaw)
- 4. Parks, Forestry, and Trails operations
- 5. Recreation, Culture, and Sport (including events)
- 6. Winter operations
- 7. Libraries & Museum
- 8. Environmental initiatives
- 9. Communications & Public Engagement
- 10. Customer Service General (tax collection, licensing, service counters)

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Safer roads. Quaker road and other areas are quickly growing with no sidewalks. Children are walking on the shoulder with cars passing less than a foot away. Don't wait for a dead child to prioritize this urgent reality of a growing city. An initiative for teens to gain employment experience. It is extremely difficult tight now for high schoolers to find oppurtunities



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 08:17:17 am **Last Seen:** Sep 13, 2024 08:17:17 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 65 and over

Q3. Which ward do you reside? (click the link to view a map)

4

 ${\sf Q4.}\,$ How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters? (Select all that apply)

Municipal website
Newsletters

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Somewhat agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Definitely agree Planning and development Definitely agree Communications Definitely agree Customer service Definitely agree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Communications
- 2. Planning and development
- 3. Environmental initiatives
- 4. Customer service
- 5. Infrastructure (roads, bridges, sidewalks, trails)
- 6. Public safety (fire services)7. Education and Libraries
- 8. Winter operations
- 9. Parks and Recreation

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Environmental initiatives
- 2. Communications & Public Engagement
- 3. Economic Development Services and Initiatives
- 4. Infrastructure Services (roads, bridges, sidewalks, trails)
- 5. Public safety (fire services, bylaw)
- 6. Libraries & Museum
- 7. Winter operations
- 8. Parks, Forestry, and Trails operations
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Recreation, Culture, and Sport (including events)

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Open communication in a timely manner to all residents. Decisions appear to be made with large developers will little input from residents. Stay true to the strategic plan...stop removing our environmental canopy. Progress is important in the downtown core...bring incentives to independent small business owners to have a downtown that draws people to shops, cafes, restaurants, etc. We have the best waterfront and no vision.



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 08:37:01 am **Last Seen:** Sep 13, 2024 08:37:01 am

IP Address: n/a

Q1. You are filling out this survey as a: Someone who frequently visits Welland

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

1

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Social media

Other (please specify)

Word of mouth

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Somewhat agree

Winter operations

Planning and development

Communications

Definitely agree

Definitely disagree

Communications Definitely disagree

Customer service Somewhat disagree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Planning and development
- 3. Environmental initiatives
- 4. Infrastructure (roads, bridges, sidewalks, trails)
- 5. Parks and Recreation
- 6. Public safety (fire services)
- 7. Customer service
- 8. Winter operations
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability
Cost of living
Access to healthcare

Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):

1.

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Within "Parks and Recreation" less grass, more engagement. Within "Infrastructure" less for cars, more for cycling, walking, wheelchairs, etc. Within "Environmental Initiatives" less greenwashing, more mitigation of harm, and more restoration of ecology.



Login: Anonymous **Email:** n/a

Responded At: Sep 13, 2024 12:08:07 pm **Last Seen:** Sep 13, 2024 12:08:07 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

3

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation Neither agree nor disagree

Winter operations Definitely agree
Planning and development Somewhat agree

Communications

Neither agree nor disagree

Customer service

Environmental initiatives

Neither agree nor disagree

Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Education and Libraries
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Winter operations
- 5. Parks and Recreation
- 6. Environmental initiatives
- 7. Planning and development
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Economic Development Services and Initiatives
- 5. Recreation, Culture, and Sport (including events)
- 6. Environmental initiatives
- 7. Parks, Forestry, and Trails operations
- 8. Libraries & Museum
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Communications & Public Engagement
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

People are stretched beyond stretched as it is - you better not raise our taxes!!



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 15:03:41 pm **Last Seen:** Sep 13, 2024 15:03:41 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Public meetings

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Somewhat agree

Winter operations

Somewhat agree

Planning and development

Communications

Neither agree nor disagree

Customer service

Environmental initiatives

Neither agree nor disagree

Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Winter operations
- 4. Parks and Recreation
- 5. Planning and development
- 6. Education and Libraries
- 7. Communications
- 8. Customer service
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Recreation, Culture, and Sport (including events)
- 4. Winter operations
- 5. Libraries & Museum
- 6. Economic Development Services and Initiatives
- 7. Parks, Forestry, and Trails operations
- 8. Communications & Public Engagement
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Environmental initiatives

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Fix Summit Ave and area roads, no curbs, bad asphalt, bumpy.



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 17:01:27 pm **Last Seen:** Sep 13, 2024 17:01:27 pm

IP Address: n/a

Q1. You are filling out this survey as a: Someone who frequently visits Welland

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

'

Q4. How familiar are you with the municipal budget

process?

Very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Somewhat agree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Somewhat agree

Winter operations

Somewhat agree

Planning and development

Definitely agree

Communications Neither agree nor disagree

Customer service Somewhat disagree

Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Planning and development
- 4. Parks and Recreation
- 5. Winter operations
- 6. Communications
- 7. Education and Libraries
- 8. Environmental initiatives
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Economic Development Services and Initiatives
- 5. Recreation, Culture, and Sport (including events)
- 6. Libraries & Museum
- 7. Parks, Forestry, and Trails operations
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Environmental initiatives
- 10. Communications & Public Engagement
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: KTK123

Email: karen12650@gmail.com

Responded At: Sep 13, 2024 17:19:53 pm

Oct 21, 2024 17:36:55 pm

IP Address: 173.238.49.23

Last Seen:

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree Education and Libraries Somewhat agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Definitely agree Planning and development Somewhat agree Communications Somewhat agree Customer service Somewhat agree Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Winter operations
- 4. Planning and development5. Environmental initiatives6. Parks and Recreation
- 7. Communications
- 8. Customer service
- 9. Education and Libraries

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Winter operations
- 3. Recreation, Culture, and Sport (including events)
- 4. Environmental initiatives
- 5. Economic Development Services and Initiatives
- 6. Parks, Forestry, and Trails operations
- 7. Communications & Public Engagement
- 8. Customer Service General (tax collection, licensing, service counters)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 17:36:29 pm **Last Seen:** Sep 13, 2024 17:36:29 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

., , ...

Q4. How familiar are you with the municipal budget

process?

Very familiar

Social media

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Somewhat agree

Education and Libraries Somewhat disagree

Infrastructure (roads, bridges, sidewalks, trails)

Somewhat agree

Parks and recreation Somewhat disagree

Winter operations Somewhat agree

Planning and development Neither agree nor disagree

Communications Somewhat disagree

Customer service Somewhat agree

Environmental initiatives Somewhat disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

1. Public safety (fire services)

2. Infrastructure (roads, bridges, sidewalks, trails)

3. Winter operations

4. Education and Libraries

5. Planning and development

6. Customer service

7. Communications

8. Environmental initiatives

9. Parks and Recreation

Q8. How has your household been affected by

recent economic changes (e.g., inflation,

unemployment)?

Very negatively

Q9. What economic issues are currently most

important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Customer Service General (tax collection, licensing, service counters)
- 5. Economic Development Services and Initiatives
- 6. Communications & Public Engagement
- 7. Environmental initiatives
- 8. Parks, Forestry, and Trails operations
- 9. Recreation, Culture, and Sport (including events)
- 10. Libraries & Museum
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 17:55:25 pm **Last Seen:** Sep 13, 2024 17:55:25 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

 ${\tt Q4.}\,$ How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree

Education and Libraries Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation Somewhat agree

Winter operations Definitely agree

Planning and development Somewhat agree

Communications Neither agree nor disagree

Customer service Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Winter operations
- 4. Education and Libraries
- 5. Parks and Recreation
- 6. Planning and development
- 7. Environmental initiatives
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation,

unemployment)?

Somewhat negatively

Q9. What economic issues are currently most

important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Winter operations
- 4. Parks, Forestry, and Trails operations
- 5. Recreation, Culture, and Sport (including events)
- 6. Libraries & Museum
- 7. Economic Development Services and Initiatives
- 8. Environmental initiatives
- 9. Communications & Public Engagement
- 10. Customer Service General (tax collection, licensing, service counters)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 13, 2024 19:15:41 pm Last Seen: Sep 13, 2024 19:15:41 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Somewhat agree Planning and development Definitely agree Communications Somewhat agree Customer service Somewhat agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Education and Libraries
- 3. Parks and Recreation
- 4. Public safety (fire services) 5. Planning and development
- 6. Environmental initiatives
- 7. Winter operations
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

Q10. How would you prefer the municipality to

allocate its budget? Please rank the following

areas in order of importance (1 being the most
important 10 being the least ipmortant):

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 14, 2024 11:07:42 am **Last Seen:** Sep 14, 2024 11:07:42 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget

process?

Very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media Public meetings

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Somewhat agree

Education and Libraries Definitely agree

Infrastructure (roads, bridges, sidewalks, trails) Definitely agree

Parks and recreation Definitely agree

Winter operations Somewhat agree

Planning and development Definitely agree

Communications Somewhat disagree

Customer service Somewhat disagree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

1. Education and Libraries

2. Infrastructure (roads, bridges, sidewalks, trails)

3. Parks and Recreation

4. Public safety (fire services)

5. Winter operations

6. Environmental initiatives

7. Planning and development

8. Customer service

9. Communications

Q8. How has your household been affected by

recent economic changes (e.g., inflation,

unemployment)?

Somewhat negatively

 ${\tt Q9.} \ \ \textbf{What economic issues are currently most}$

important to you? (Select up to 3)

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Libraries & Museum
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Recreation, Culture, and Sport (including events)
- 4. Winter operations
- 5. Public safety (fire services, bylaw)
- 6. Environmental initiatives
- 7. Parks, Forestry, and Trails operations
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Economic Development Services and Initiatives
- 10. Communications & Public Engagement
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Timdan02

Email: timdanna@hotmail.com

Responded At: Sep 14, 2024 12:55:20 pm

Last Seen: Oct 16, 2024 16:44:56 pm

IP Address: 24.114.64.187

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree

Education and Libraries Somewhat agree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation Definitely agree

Winter operations Somewhat disagree

Planning and development Definitely disagree

Communications Definitely disagree

Customer service Somewhat agree

Environmental initiatives Definitely disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Parks and Recreation
- 4. Education and Libraries
- 5. Winter operations
- 6. Environmental initiatives
- 7. Customer service
- 8. Planning and development
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation,

recent economic changes (e.g., ini

unemployment)?

Somewhat negatively

Q9. What economic issues are currently most

important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Parks, Forestry, and Trails operations
- 4. Recreation, Culture, and Sport (including events)
- 5. Winter operations
- 6. Libraries & Museum
- 7. Communications & Public Engagement
- 8. Economic Development Services and Initiatives
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Environmental initiatives

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Fix roads, provide resources to homeless, stop focusking on bringing more people to our city. Focus on improving the lives of its current citizens. Tax payers don't want their money going to building apartment buildings or townhouses. We want our roads fixed, streets swept, services efficient, and homelessness addressed. Homeless people aren't going to buy townhouses.



Login: Anonymous

Email: n/a

Responded At: Sep 15, 2024 04:44:34 am **Last Seen:** Sep 15, 2024 04:44:34 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

1

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries Definitely agree
Infrastructure (roads, bridges, sidewalks, trails) Definitely agree
Parks and recreation Definitely agree
Winter operations Definitely agree
Planning and development Somewhat agree
Communications Somewhat agree

Customer service Neither agree nor disagree
Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Education and Libraries
- 3. Parks and Recreation
- 4. Environmental initiatives
- 5. Winter operations
- 6. Communications
- 7. Customer service
- 8. Planning and development
- 9. Public safety (fire services)

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Cost of living

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Libraries & Museum
- 3. Recreation, Culture, and Sport (including events)
- 4. Winter operations
- 5. Parks, Forestry, and Trails operations
- 6. Communications & Public Engagement
- 7. Environmental initiatives
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Public safety (fire services, bylaw)
- 10. Economic Development Services and Initiatives

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Please control the salary increases of fire department. Why do we have duplicated services with region such as economic services. Stop duplicated services.



Respondent No: 25 Login: Anonymous

Email: n/a

Responded At: Sep 15, 2024 07:38:14 am **Last Seen:** Sep 15, 2024 07:38:14 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

5

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Somewhat disagree

Somewhat agree

Infrastructure (roads, bridges, sidewalks, trails) Definitely agree

Parks and recreation Neither agree nor disagree

Winter operations Definitely agree

Planning and development Definitely disagree

Communications Definitely disagree

Customer service Neither agree nor disagree

Environmental initiatives Definitely disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Communications
- 2. Parks and Recreation
- 3. Public safety (fire services)
- 4. Planning and development
- 5. Education and Libraries
- 6. Winter operations
- 7. Environmental initiatives
- 8. Customer service
- 9. Infrastructure (roads, bridges, sidewalks, trails)

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Environmental initiatives
- 3. Communications & Public Engagement
- 4. Parks, Forestry, and Trails operations
- 5. Libraries & Museum
- 6. Winter operations
- 7. Customer Service General (tax collection, licensing, service counters)
- 8. Infrastructure Services (roads, bridges, sidewalks, trails)
- 9. Economic Development Services and Initiatives
- 10. Recreation, Culture, and Sport (including events)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Why are police services not listed? It is sorely needed.



Login: Anonymous

Email: n/a

Responded At: Sep 15, 2024 16:34:48 pm **Last Seen:** Sep 15, 2024 16:34:48 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

5

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Social media Newsletters

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Somewhat disagree

Education and Libraries Definitely agree

Infrastructure (roads, bridges, sidewalks, trails) Somewhat agree

Parks and recreation Definitely agree

Winter operations Somewhat agree

Planning and development Definitely disagree

Communications Somewhat disagree

Customer service Definitely agree

Environmental initiatives Somewhat disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

- 1. Parks and Recreation
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Customer service
- 4. Communications
- 5. Planning and development
- 6. Environmental initiatives
- 7. Winter operations
- 8. Education and Libraries
- 9. Public safety (fire services)

Q8. How has your household been affected by

recent economic changes (e.g., inflation,

unemployment)?

Very negatively

Q9. What economic issues are currently most

important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Recreation, Culture, and Sport (including events)
- 2. Parks, Forestry, and Trails operations
- 3. Economic Development Services and Initiatives
- 4. Infrastructure Services (roads, bridges, sidewalks, trails)
- 5. Environmental initiatives
- 6. Communications & Public Engagement
- 7. Customer Service General (tax collection, licensing, service counters)
- 8. Winter operations
- 9. Public safety (fire services, bylaw)
- 10. Libraries & Museum

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

More shared services across municipalities and the region. Reduced municipal and regional councillors. Better customer service from mayor, cao and staff



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 07:31:18 am **Last Seen:** Sep 16, 2024 07:31:18 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Social media

Public meetings

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Definitely agree Planning and development Somewhat agree Communications Somewhat agree Customer service Definitely agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Planning and development
- 3. Education and Libraries
- 4. Public safety (fire services)
- 5. Communications
- 6. Environmental initiatives
- 7. Customer service
- 8. Parks and Recreation
- 9. Winter operations

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Winter operations
- 2. Parks, Forestry, and Trails operations
- 3. Public safety (fire services, bylaw)
- 4. Recreation, Culture, and Sport (including events)
- 5. Environmental initiatives
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Libraries & Museum
- 8. Economic Development Services and Initiatives
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 07:39:18 am **Last Seen:** Sep 16, 2024 07:39:18 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

4

Q4. How familiar are you with the municipal budget

process?

Not at all familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Somewhat agree

Infrastructure (roads, bridges, sidewalks, trails)

Somewhat agree

Parks and recreation Somewhat agree
Winter operations Somewhat agree

Planning and development Somewhat disagree

Communications Neither agree nor disagree

Customer service Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Environmental initiatives
- 2. Public safety (fire services)
- 3. Education and Libraries
- 4. Winter operations
- 5. Infrastructure (roads, bridges, sidewalks, trails)
- 6. Planning and development
- 7. Parks and Recreation
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Recreation, Culture, and Sport (including events)
- 3. Environmental initiatives
- 4. Infrastructure Services (roads, bridges, sidewalks, trails)
- 5. Winter operations
- 6. Parks, Forestry, and Trails operations
- 7. Customer Service General (tax collection, licensing, service counters)
- 8. Communications & Public Engagement
- 9. Libraries & Museum
- 10. Economic Development Services and Initiatives

I would like to see less green space destroyed. Once it is gone you can't get it back. 41% of houses are owned by baby boomers. What is going to happen in 10 years when they start leaving their homes? And also immigration starts to cool. Are we not going to have a huge influx in houses? But the green space will be gone and the animals killed. Not only that people in Welland don't want it. Traffic is becoming crazy. Crime is up. Let's start doing what the tax payers want. Not what the politicians want.



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 10:53:25 am **Last Seen:** Sep 16, 2024 10:53:25 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

5

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Definitely agree

Somewhat agree

Planning and development Neither agree nor disagree

Communications Neither agree nor disagree

Customer service Somewhat disagree

Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Parks and Recreation
- 2. Education and Libraries
- 3. Public safety (fire services)
- 4. Infrastructure (roads, bridges, sidewalks, trails)
- 5. Winter operations
- 6. Planning and development7. Environmental initiatives
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Recreation, Culture, and Sport (including events)
- 2. Libraries & Museum
- 3. Public safety (fire services, bylaw)
- 4. Parks, Forestry, and Trails operations
- 5. Infrastructure Services (roads, bridges, sidewalks, trails)
- 6. Environmental initiatives
- 7. Winter operations
- 8. Economic Development Services and Initiatives
- 9. Communications & Public Engagement
- 10. Customer Service General (tax collection, licensing, service counters)

Parks with monkey bars or areas to climb. All new parks are boring and not developmentally helping children



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 15:03:04 pm

Last Seen: Sep 16, 2024 15:03:04 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Social media

Public meetings

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Winter operations

Somewhat agree

Planning and development

Somewhat agree

Somewhat agree

Communications Neither agree nor disagree

Customer service Somewhat agree
Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Environmental initiatives
- 3. Education and Libraries
- 4. Planning and development
- 5. Public safety (fire services)
- 6. Parks and Recreation
- 7. Winter operations
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Environmental initiatives
- 3. Economic Development Services and Initiatives
- 4. Parks, Forestry, and Trails operations
- 5. Libraries & Museum
- 6. Recreation, Culture, and Sport (including events)
- 7. Public safety (fire services, bylaw)
- 8. Winter operations
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Communications & Public Engagement

It would really be nice to have public input, seeing as how it's our dollars going to fund the budgets. Sometimes Council misses the target on what the residents ACTUALLY want, and it ends up being in favour of their own interests. It can become too biased.



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 15:03:45 pm **Last Seen:** Sep 16, 2024 15:03:45 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Not at all familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Somewhat agree Planning and development Somewhat agree Communications Somewhat agree Customer service Somewhat agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Education and Libraries
- 4. Winter operations
- 5. Parks and Recreation
- 6. Planning and development
- 7. Environmental initiatives
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Q10. How would you prefer the municipality to

allocate its budget? Please rank the following

areas in order of importance (1 being the most
important 10 being the least ipmortant):

Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 15:09:12 pm **Last Seen:** Sep 16, 2024 15:09:12 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

4

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Other (please specify)

Facebook groups

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Somewhat agree

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Neither agree nor disagree

Winter operations

Neither agree nor disagree

Planning and development Definitely disagree

Communications Neither agree nor disagree

Customer service Neither agree nor disagree

Environmental initiatives Somewhat disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Public safety (fire services)
- 3. Customer service
- 4. Communications
- 5. Winter operations
- 6. Parks and Recreation
- 7. Environmental initiatives
- 8. Infrastructure (roads, bridges, sidewalks, trails)
- 9. Planning and development

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living
Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Libraries & Museum
- 3. Recreation, Culture, and Sport (including events)
- 4. Winter operations
- 5. Communications & Public Engagement
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Environmental initiatives
- 8. Infrastructure Services (roads, bridges, sidewalks, trails)
- 9. Economic Development Services and Initiatives
- 10. Parks, Forestry, and Trails operations

Listen the what the public wants. Not hold meetings to engage with residence and then do whatever you want. It doesn't put a lot of faith in counsel and with the city when residents voices aren't heard.



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 15:30:09 pm **Last Seen:** Sep 16, 2024 15:30:09 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 55-64

Q3. Which ward do you reside? (click the link to

view a map)

3

 $\ensuremath{\mathsf{Q4}}.$ How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Other (please specify)

word of mouth

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation Neither agree nor disagree

Winter operations Definitely agree
Planning and development Somewhat agree
Communications Definitely agree
Customer service Definitely agree
Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Education and Libraries5. Parks and Recreation6. Environmental initiatives
- 7. Customer service
- 8. Planning and development
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Economic Development Services and Initiatives
- 5. Communications & Public Engagement
- 6. Libraries & Museum
- 7. Environmental initiatives
- 8. Parks, Forestry, and Trails operations
- 9. Recreation, Culture, and Sport (including events)
- 10. Customer Service General (tax collection, licensing, service counters)

A bit more transparency of what the money is being spent on exactly and to whom, along with what action we can take should they not deliver a quality job/product, or a problem occurs during the process, so we as taxpayers are not left paying for those mistakes or for extras they didn't factor in when the tender was submitted.



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 15:44:12 pm **Last Seen:** Sep 16, 2024 15:44:12 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

7

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Somewhat agree

Education and Libraries Somewhat disagree

Infrastructure (roads, bridges, sidewalks, trails)

Somewhat agree

Parks and recreation Somewhat disagree

Winter operations Somewhat agree

Planning and development Somewhat disagree

Communications Somewhat disagree

Customer service Somewhat agree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Environmental initiatives
- 3. Public safety (fire services)
- 4. Education and Libraries
- 5. Winter operations
- 6. Parks and Recreation
- 7. Communications
- 8. Customer service
- 9. Planning and development

Q8. How has your household been affected by

recent economic changes (e.g., inflation,

unemployment)?

Very negatively

 ${\tt Q9.} \ \ \textbf{What economic issues are currently most}$

important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Environmental initiatives
- 3. Public safety (fire services, bylaw)
- 4. Winter operations
- 5. Libraries & Museum
- 6. Recreation, Culture, and Sport (including events)
- 7. Parks, Forestry, and Trails operations
- 8. Communications & Public Engagement
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Economic Development Services and Initiatives



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 18:45:26 pm **Last Seen:** Sep 16, 2024 18:45:26 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 55-64

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media Public meetings

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Definitely agree

Planning and development

Definitely agree

Communications Neither agree nor disagree

Customer service Definitely agree
Environmental initiatives Somewhat disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Parks and Recreation
- 2. Customer service
- 3. Communications
- 4. Public safety (fire services)
- 5. Planning and development
- 6. Winter operations
- 7. Environmental initiatives
- 8. Infrastructure (roads, bridges, sidewalks, trails)
- 9. Education and Libraries

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Communications & Public Engagement
- 2. Recreation, Culture, and Sport (including events)
- 3. Winter operations
- 4. Parks, Forestry, and Trails operations
- 5. Environmental initiatives
- 6. Infrastructure Services (roads, bridges, sidewalks, trails)
- 7. Libraries & Museum
- 8. Economic Development Services and Initiatives
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Public safety (fire services, bylaw)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 19:22:46 pm **Last Seen:** Sep 16, 2024 19:22:46 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Not at all familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Other (please specify)
Friends or family members

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries Definitely agree
Infrastructure (roads, bridges, sidewalks, trails) Somewhat agree

Parks and recreation Neither agree nor disagree

Winter operations Somewhat agree

Planning and development

Communications

Neither agree nor disagree

Customer service

Neither agree nor disagree

Environmental initiatives

Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Communications
- 5. Parks and Recreation
- 6. Planning and development
- 7. Customer service
- 8. Public safety (fire services)9. Environmental initiatives
- Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Libraries & Museum
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Public safety (fire services, bylaw)
- 5. Recreation, Culture, and Sport (including events)
- 6. Economic Development Services and Initiatives
- 7. Parks, Forestry, and Trails operations
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Environmental initiatives
- 10. Communications & Public Engagement

Residents being able to use motorized boats in canal and a man made beach made near the canal.



Login: Anonymous

Email: n/a

Responded At: Sep 16, 2024 20:08:48 pm **Last Seen:** Sep 16, 2024 20:08:48 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

6

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries Definitely agree
Infrastructure (roads, bridges, sidewalks, trails) Somewhat agree
Parks and recreation Somewhat agree

Winter operations

Neither agree nor disagree

Planning and development

Neither agree nor disagree

Communications

Neither agree nor disagree

Customer service

Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Environmental initiatives
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Parks and Recreation
- 5. Public safety (fire services)
- 6. Winter operations
- 7. Planning and development
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Environmental initiatives
- 2. Parks, Forestry, and Trails operations
- 3. Infrastructure Services (roads, bridges, sidewalks, trails)
- 4. Libraries & Museum
- 5. Economic Development Services and Initiatives
- 6. Public safety (fire services, bylaw)
- 7. Communications & Public Engagement
- 8. Winter operations
- 9. Recreation, Culture, and Sport (including events)
- 10. Customer Service General (tax collection, licensing, service counters)

Stop building houses that do not help Welland residents. Build AFFORDABLE housed and focus on helping school expand and deal with the increase in population. Our community does not have a infrastructure for the influx of newcomers.



Login: Anonymous

Email: n/a

Responded At: Sep 17, 2024 12:02:57 pm **Last Seen:** Sep 17, 2024 12:02:57 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

1

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Parks and recreation

Definitely agree

Winter operations

Definitely agree

Planning and development

Definitely agree

Communications Neither agree nor disagree

Customer service Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Environmental initiatives
- 3. Planning and development
- 4. Public safety (fire services)
- 5. Education and Libraries
- 6. Parks and Recreation
- 7. Communications
- 8. Winter operations
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Environmental initiatives
- 4. Parks, Forestry, and Trails operations
- 5. Economic Development Services and Initiatives
- 6. Communications & Public Engagement
- 7. Libraries & Museum
- 8. Recreation, Culture, and Sport (including events)
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Winter operations
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 17, 2024 19:44:48 pm **Last Seen:** Sep 17, 2024 19:44:48 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

Social media

3

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Definitely agree Planning and development Somewhat agree Communications Somewhat agree Customer service Somewhat agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Public safety (fire services)
- 4. Winter operations
- 5. Planning and development
- 6. Parks and Recreation
- 7. Environmental initiatives
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Libraries & Museum
- 4. Winter operations
- 5. Recreation, Culture, and Sport (including events)
- 6. Economic Development Services and Initiatives
- 7. Communications & Public Engagement
- 8. Environmental initiatives
- 9. Parks, Forestry, and Trails operations
- 10. Customer Service General (tax collection, licensing, service counters)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous

Email: n/a

Responded At: Sep 17, 2024 20:19:52 pm **Last Seen:** Sep 17, 2024 20:19:52 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

1

Q4. How familiar are you with the municipal budget

process?

Not at all familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Somewhat agree Planning and development Somewhat agree Communications Somewhat agree Customer service Definitely agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Public safety (fire services)
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Environmental initiatives
- 5. Planning and development
- 6. Parks and Recreation
- 7. Communications
- 8. Winter operations
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Parks, Forestry, and Trails operations
- 4. Environmental initiatives
- 5. Communications & Public Engagement
- 6. Economic Development Services and Initiatives
- 7. Customer Service General (tax collection, licensing, service counters)
- 8. Libraries & Museum
- 9. Recreation, Culture, and Sport (including events)
- 10. Winter operations

Having more crossing guards where needed to keep the children and community safe!



Login: Anonymous

Email: n/a

Responded At: Sep 18, 2024 04:33:35 am **Last Seen:** Sep 18, 2024 04:33:35 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 65 and over

Q3. Which ward do you reside? (click the link to

view a map)

process?

Q4. How familiar are you with the municipal budget Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media Public meetings

Newsletters

5

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation

Somewhat agree

Winter operations Somewhat agree

Planning and development Neither agree nor disagree

Communications Neither agree nor disagree

Customer service Somewhat agree

Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

1. Infrastructure (roads, bridges, sidewalks, trails)

2. Public safety (fire services)

3. Environmental initiatives

4. Customer service

5. Parks and Recreation

6. Education and Libraries

7. Communications

8. Winter operations

9. Planning and development

Q8. How has your household been affected by recent economic changes (e.g., inflation,

unemployment)?

No impact

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Winter operations
- 3. Libraries & Museum
- 4. Parks, Forestry, and Trails operations
- 5. Environmental initiatives
- 6. Public safety (fire services, bylaw)
- 7. Economic Development Services and Initiatives
- 8. Communications & Public Engagement
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Recreation, Culture, and Sport (including events)

Public input on decisions into how city spends money on homeless crisis and services.



Login: Debahk

Email: holtshandmade@gmail.com

Responded At: Sep 20, 2024 04:35:40 am

Last Seen: Sep 20, 2024 10:28:22 am

IP Address: 173.238.15.176

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 65 and over

Q3. Which ward do you reside? (click the link to 2

view a map)

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Somewhat agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Definitely agree Planning and development Somewhat agree Communications Somewhat agree Customer service Definitely agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Planning and development
- 3. Winter operations
- 4. Infrastructure (roads, bridges, sidewalks, trails)
- 5. Education and Libraries
- 6. Parks and Recreation
- 7. Environmental initiatives
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Winter operations
- 4. Recreation, Culture, and Sport (including events)
- 5. Environmental initiatives
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Parks, Forestry, and Trails operations
- 8. Libraries & Museum
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Login: Anonymous **Email:** n/a

Responded At: Sep 20, 2024 05:12:17 am **Last Seen:** Sep 20, 2024 05:12:17 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

Local newspaper

2

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Somewhat agree

Winter operations

Definitely agree

Planning and development

Somewhat agree

Communications Neither agree nor disagree

Customer service Somewhat agree
Environmental initiatives Definitely disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Education and Libraries
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Winter operations
- 5. Customer service
- 6. Planning and development
- 7. Parks and Recreation
- 8. Communications
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Economic Development Services and Initiatives
- 2. Winter operations
- 3. Public safety (fire services, bylaw)
- 4. Infrastructure Services (roads, bridges, sidewalks, trails)
- 5. Customer Service General (tax collection, licensing, service counters)
- 6. Recreation, Culture, and Sport (including events)
- 7. Parks, Forestry, and Trails operations
- 8. Libraries & Museum
- 9. Communications & Public Engagement
- 10. Environmental initiatives

Lower taxes, david McLeod promised to fix path between my house and never did. Accountability,less government



Login: Kburtch

Email: burtch.kaylee@gmail.com

Responded At: Sep 20, 2024 19:25:51 pm

Last Seen: Sep 21, 2024 01:19:29 am

IP Address: 142.90.6.32

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Somewhat agree

Planning and development

Communications

Somewhat agree

Somewhat agree

Customer service Neither agree nor disagree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Parks and Recreation
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Public safety (fire services)
- 5. Planning and development
- 6. Winter operations
- 7. Environmental initiatives
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Libraries & Museum
- 2. Parks, Forestry, and Trails operations
- 3. Infrastructure Services (roads, bridges, sidewalks, trails)
- 4. Recreation, Culture, and Sport (including events)
- 5. Public safety (fire services, bylaw)
- 6. Economic Development Services and Initiatives
- 7. Environmental initiatives
- 8. Winter operations
- 9. Communications & Public Engagement
- 10. Customer Service General (tax collection, licensing, service counters)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Respondent No: 45 Login: Welland78

Email: littlet_23@hotmail.com

Responded At: Sep 23, 2024 18:53:10 pm **Last Seen:** Sep 24, 2024 00:44:10 am

IP Address: 173.238.37.191

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

6

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Definitely agree Planning and development Somewhat agree Communications Definitely agree Customer service Definitely agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Education and Libraries
- 2. Public safety (fire services)
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Winter operations
- 5. Parks and Recreation
- 6. Planning and development
- 7. Communications
- 8. Customer service
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Recreation, Culture, and Sport (including events)
- 4. Winter operations
- 5. Parks, Forestry, and Trails operations
- 6. Libraries & Museum
- 7. Communications & Public Engagement
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Economic Development Services and Initiatives
- 10. Environmental initiatives
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?



Respondent No: 46 Login: MattAube16

Email: mattaube16@gmail.com

Responded At: Sep 24, 2024 08:33:59 am

Sep 24, 2024 14:21:06 pm

IP Address: 68.71.3.42

Last Seen:

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

3

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Communications

Other (please specify)
Online news articles

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Somewhat disagree

Planning and development

Definitely agree

Customer service Neither agree nor disagree

Environmental initiatives Definitely disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Planning and development
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Public safety (fire services)
- 4. Education and Libraries
- 5. Communications

Somewhat agree

- 6. Parks and Recreation
- 7. Customer service
- 8. Winter operations
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Economic Development Services and Initiatives
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Communications & Public Engagement
- 4. Public safety (fire services, bylaw)
- 5. Recreation, Culture, and Sport (including events)
- 6. Libraries & Museum
- 7. Winter operations
- 8. Parks, Forestry, and Trails operations
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Environmental initiatives

I would like the city to consider the lifestyle that young first time home buyers actually want. Ultra expensive 2 bedroom condos do not allow us to afford starting a family. Cheap 3 bedroom homes, no condo fees, should be top priority.



Login: Anonymous

Email: n/a

Responded At: Sep 29, 2024 12:10:19 pm **Last Seen:** Sep 29, 2024 12:10:19 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 18-24

Q3. Which ward do you reside? (click the link to

view a map)

6

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation Somewhat disagree

Winter operations Somewhat agree
Planning and development Definitely agree

Communications

Neither agree nor disagree

Customer service

Neither agree nor disagree

Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Planning and development
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Environmental initiatives
- 4. Public safety (fire services)
- 5. Education and Libraries
- 6. Communications
- 7. Winter operations
- 8. Customer service
- 9. Parks and Recreation

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Economic Development Services and Initiatives
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Environmental initiatives
- 4. Public safety (fire services, bylaw)
- 5. Communications & Public Engagement
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Winter operations
- 8. Parks, Forestry, and Trails operations
- 9. Recreation, Culture, and Sport (including events)
- 10. Libraries & Museum

I feel a great deal of Welland's budget should be dedicated to sustainable construction of the city, to address Welland's rapid growth.



Login: Anonymous

Email: n/a

Responded At: Oct 01, 2024 13:09:30 pm **Last Seen:** Oct 01, 2024 13:09:30 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

6

Q4. How familiar are you with the municipal budget

process?

Very familiar

Social media

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Somewhat agree

Winter operations

Definitely agree

Planning and development

Somewhat agree

Communications Neither agree nor disagree

Customer service Somewhat agree

Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Education and Libraries
- 3. Infrastructure (roads, bridges, sidewalks, trails)
- 4. Winter operations
- 5. Parks and Recreation
- 6. Environmental initiatives
- 7. Planning and development
- 8. Communications
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability
Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Winter operations
- 3. Infrastructure Services (roads, bridges, sidewalks, trails)
- 4. Libraries & Museum
- 5. Recreation, Culture, and Sport (including events)
- 6. Environmental initiatives
- 7. Parks, Forestry, and Trails operations
- 8. Economic Development Services and Initiatives
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Communications & Public Engagement
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

not answered



Login: Anonymous

Email: n/a

Responded At: Oct 01, 2024 15:46:27 pm **Last Seen:** Oct 01, 2024 15:46:27 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 55-64

Q3. Which ward do you reside? (click the link to

view a map)

4

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Definitely agree Planning and development Somewhat agree Communications Somewhat agree Customer service Definitely agree Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services)
- 3. Environmental initiatives
- 4. Parks and Recreation
- 5. Education and Libraries
- 6. Planning and development
- 7. Customer service
- 8. Winter operations
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

No impact

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Environmental initiatives
- 4. Recreation, Culture, and Sport (including events)
- 5. Libraries & Museum
- 6. Winter operations
- 7. Parks, Forestry, and Trails operations
- 8. Communications & Public Engagement
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Economic Development Services and Initiatives

Downtown revitalization has to be a priority as is addressing affordable housing



Login: Anonymous

Email: n/a

Responded At: Oct 01, 2024 16:52:18 pm **Last Seen:** Oct 01, 2024 16:52:18 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget Not very familiar

process?

Q5. How do you typically receive information about S

municipal decisions and budgetary matters?

(Select all that apply)

Social media

3

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Somewhat agree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation

Definitely agree

Winter operations Neither agree nor disagree

Planning and development Definitely agree

Communications Somewhat agree

Customer service Definitely agree

Environmental initiatives Somewhat disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Parks and Recreation
- 3. Planning and development
- 4. Communications
- 5. Customer service
- 6. Winter operations
- 7. Environmental initiatives
- 8. Public safety (fire services)
- 9. Education and Libraries

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Economic Development Services and Initiatives
- 3. Public safety (fire services, bylaw)
- 4. Customer Service General (tax collection, licensing, service counters)
- 5. Environmental initiatives
- 6. Winter operations
- 7. Parks, Forestry, and Trails operations
- 8. Recreation, Culture, and Sport (including events)
- 9. Communications & Public Engagement
- 10. Libraries & Museum

Property taxes are out of control and not seeing where it's all going. Been waiting over a year for speed bumps or speed camera for corner of Heron and South Pelham. Very dangerous for children. Also adding a 7 story building on that corner will make things even worse



Respondent No: 51 Login: Anonymous

Email: n/a

Responded At: Oct 01, 2024 17:34:31 pm **Last Seen:** Oct 01, 2024 17:34:31 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

3

Q4. How familiar are you with the municipal budget

process?

Not at all familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Definitely agree

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Neither agree nor disagree

Parks and recreation Somewhat agree
Winter operations Definitely agree
Planning and development Somewhat agree

Communications

Neither agree nor disagree

Customer service

Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Education and Libraries
- 3. Environmental initiatives
- 4. Infrastructure (roads, bridges, sidewalks, trails)
- 5. Parks and Recreation
- 6. Winter operations
- 7. Planning and development
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Housing affordability

Cost of living
Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Libraries & Museum
- 3. Environmental initiatives
- 4. Parks, Forestry, and Trails operations
- 5. Winter operations
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Economic Development Services and Initiatives
- 8. Communications & Public Engagement
- 9. Infrastructure Services (roads, bridges, sidewalks, trails)
- 10. Recreation, Culture, and Sport (including events)
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

not answered



Respondent No: 52 Login: Anonymous

Email: n/a

Responded At: Oct 02, 2024 06:06:03 am **Last Seen:** Oct 02, 2024 06:06:03 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Neither agree nor disagree

Education and Libraries

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Somewhat agree

Planning and development

Somewhat disagree

Communications Neither agree nor disagree

Customer service Somewhat disagree
Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Parks and Recreation
- 3. Education and Libraries
- 4. Winter operations
- 5. Communications
- 6. Environmental initiatives
- 7. Public safety (fire services)
- 8. Planning and development
- 9. Customer service

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Parks, Forestry, and Trails operations
- 3. Public safety (fire services, bylaw)
- 4. Customer Service General (tax collection, licensing, service counters)
- 5. Economic Development Services and Initiatives
- 6. Communications & Public Engagement
- 7. Winter operations
- 8. Environmental initiatives
- 9. Libraries & Museum
- 10. Recreation, Culture, and Sport (including events)

I'd like to see the tax system revisited. with all the new development around every major corner there surely can be a break in property taxes. I pay some of the highest taxes on my street (about \$5000) and we have elderly people having a tough time walk down the side walks, The city decided to re finish the street and side walks on either end of my street but left out the middle that has the biggest / best kept homes. Poor side walks, terrible road. Also, would like the city to put some extra money into taking care of the crime. a lot of break ins, car theft and criminal activity across the city and it's disheartening. Welland was a wonderful town when we moved here in 2016 but now it's almost feeling erie when there is constantly thieves roaming through our properties and neighbourhoods.



Respondent No: 53 Login: Anonymous

Email: n/a

Responded At: Oct 02, 2024 08:03:54 am **Last Seen:** Oct 02, 2024 08:03:54 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 55-64

Q3. Which ward do you reside? (click the link to

view a map)

6

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Definitely agree Planning and development Definitely agree Communications Somewhat agree Customer service Definitely agree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Planning and development
- 4. Customer service
- 5. Parks and Recreation
- 6. Communications
- 7. Education and Libraries
- 8. Winter operations
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Economic Development Services and Initiatives
- 4. Customer Service General (tax collection, licensing, service counters)
- 5. Recreation, Culture, and Sport (including events)
- 6. Communications & Public Engagement
- 7. Parks, Forestry, and Trails operations
- 8. Libraries & Museum
- 9. Environmental initiatives
- 10. Winter operations
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

Replacement of ailing infrastructure and facilities



Login: Anonymous

Email: n/a

Responded At: Oct 02, 2024 10:47:01 am **Last Seen:** Oct 02, 2024 10:47:01 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 25-34

Q3. Which ward do you reside? (click the link to

view a map)

1

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Somewhat agree

Education and Libraries Neither agree nor disagree

Infrastructure (roads, bridges, sidewalks, trails)

Parks and recreation

Definitely agree

Winter operations

Somewhat agree

Planning and development Neither agree nor disagree

Communications Somewhat disagree
Customer service Somewhat agree
Environmental initiatives Somewhat disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Parks and Recreation
- 3. Public safety (fire services)
- 4. Winter operations
- 5. Customer service
- 6. Education and Libraries
- 7. Planning and development
- 8. Communications
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

Education costs

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Parks, Forestry, and Trails operations
- 3. Recreation, Culture, and Sport (including events)
- 4. Public safety (fire services, bylaw)
- 5. Winter operations
- 6. Communications & Public Engagement
- 7. Economic Development Services and Initiatives
- 8. Libraries & Museum
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Environmental initiatives

Our budget should focus on Welland only. Do not take an international approach to my local tax dollars. Do not make life better for immigrants at the expense of Canadians. All our budget should do is improve the life of Wellanders.



Login: Anonymous

Email: n/a

Responded At: Oct 02, 2024 17:06:30 pm **Last Seen:** Oct 02, 2024 17:06:30 pm

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 35-44

Q3. Which ward do you reside? (click the link to

view a map)

Public meetings

2

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services)

Education and Libraries

Definitely agree

Infrastructure (roads, bridges, sidewalks, trails)

Definitely agree

Parks and recreation Somewhat agree

Winter operations Definitely agree

Planning and development Neither agree nor disagree

Communications Neither agree nor disagree

Customer service Definitely agree

Environmental initiatives Neither agree nor disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Winter operations
- 3. Education and Libraries
- 4. Public safety (fire services)
- 5. Customer service
- 6. Communications
- 7. Parks and Recreation
- 8. Planning and development
- 9. Environmental initiatives

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Somewhat negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability
Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Winter operations
- 3. Public safety (fire services, bylaw)
- 4. Libraries & Museum
- 5. Parks, Forestry, and Trails operations
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Communications & Public Engagement
- 8. Economic Development Services and Initiatives
- 9. Recreation, Culture, and Sport (including events)
- 10. Environmental initiatives
- Q11. What else would you like to share about the City of Welland's budget, its process, or what you would like to see considered?

not answered



Login: Anonymous

Email: n/a

Responded At: Oct 03, 2024 10:24:06 am **Last Seen:** Oct 03, 2024 10:24:06 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 65 and over

Q3. Which ward do you reside? (click the link to

view a map)

Q4. How familiar are you with the municipal budget Somewhat familiar

process?

Q5. How do you typically receive information about Local newspaper

municipal decisions and budgetary matters? Other (please specify)

(Select all that apply) City counsel of this ward provide nothing. Free loaders

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree **Education and Libraries** Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Somewhat agree Winter operations Definitely agree Planning and development Somewhat agree Communications Somewhat agree Customer service Definitely disagree Environmental initiatives Somewhat agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Education and Libraries
- 4. Planning and development
- 5. Winter operations
- 6. Parks and Recreation
- 7. Environmental initiatives
- 8. Customer service
- 9. Communications

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Public safety (fire services, bylaw)
- 3. Parks, Forestry, and Trails operations
- 4. Winter operations
- 5. Environmental initiatives
- 6. Recreation, Culture, and Sport (including events)
- 7. Libraries & Museum
- 8. Communications & Public Engagement
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Economic Development Services and Initiatives

The city is giving our green space away. Pop growth is outrageous without A 24 hrs surgical hospitals. Squeezing seniors out with increase taxes and no affordable housing. I resent there is no communication to the public! Voting on issues, housing, Healthcare and infrastructure! The city looks like a pig pen with bylaws doing nothing Enforcement is a big start! Fine people for tax money who abuse.



Respondent No: 57 Login: Anonymous

Email: n/a

Responded At: Oct 04, 2024 02:19:00 am **Last Seen:** Oct 04, 2024 02:19:00 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

3

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Social media

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely disagree Education and Libraries Definitely disagree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Definitely agree Planning and development Definitely disagree Communications Definitely disagree Customer service Definitely disagree Environmental initiatives Definitely disagree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Infrastructure (roads, bridges, sidewalks, trails)
- 2. Parks and Recreation
- 3. Winter operations
- 4. Customer service
- 5. Communications
- 6. Planning and development
- 7. Environmental initiatives
- 8. Education and Libraries
- 9. Public safety (fire services)

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Job availability

Housing affordability

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Infrastructure Services (roads, bridges, sidewalks, trails)
- 2. Recreation, Culture, and Sport (including events)
- 3. Winter operations
- 4. Parks, Forestry, and Trails operations
- 5. Economic Development Services and Initiatives
- 6. Customer Service General (tax collection, licensing, service counters)
- 7. Communications & Public Engagement
- 8. Environmental initiatives
- 9. Libraries & Museum
- 10. Public safety (fire services, bylaw)

We don't need anymore fire stations or trucks or any of that. Fix the roads, and not just the ones where city council lives. Do the councillors actually live here? Any they actually going around and looking at what they're voting on? No more houses.



Login: Anonymous

Email: n/a

Responded At: Oct 04, 2024 09:07:52 am **Last Seen:** Oct 04, 2024 09:07:52 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 55-64

Q3. Which ward do you reside? (click the link to

view a map)

4

Q4. How familiar are you with the municipal budget

process?

Somewhat familiar

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Local newspaper Municipal website Social media

Public meetings

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Somewhat agree

Education and Libraries Somewhat agree

Infrastructure (roads, bridges, sidewalks, trails)

Somewhat agree

Parks and recreation Somewhat agree

Winter operations Somewhat agree

Planning and development Somewhat disagree

Communications Neither agree nor disagree

Customer service Neither agree nor disagree

Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following

areas in order of importance:

1. Environmental initiatives

2. Education and Libraries

3. Public safety (fire services)

4. Infrastructure (roads, bridges, sidewalks, trails)

5. Parks and Recreation

6. Winter operations

7. Communications

8. Customer service

9. Planning and development

Q8. How has your household been affected by

recent economic changes (e.g., inflation,

unemployment)?

Somewhat negatively

 $\ensuremath{\mathsf{Q9}}.$ What economic issues are currently most

important to you? (Select up to 3)

Job availability
Cost of living

Access to healthcare

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Environmental initiatives
- 2. Libraries & Museum
- 3. Parks, Forestry, and Trails operations
- 4. Public safety (fire services, bylaw)
- 5. Infrastructure Services (roads, bridges, sidewalks, trails)
- 6. Winter operations
- 7. Recreation, Culture, and Sport (including events)
- 8. Customer Service General (tax collection, licensing, service counters)
- 9. Communications & Public Engagement
- 10. Economic Development Services and Initiatives

More commitment to saving greenspace, wetlands and farmland. Welland does not respect the arts, heritage and culture. There should be less money being spent on incentives and tax breaks to developers. Big money wasted on consultants, logo changes and staff promotions.



Login: Anonymous

Email: n/a

Responded At: Oct 04, 2024 10:53:32 am **Last Seen:** Oct 04, 2024 10:53:32 am

IP Address: n/a

Q1. You are filling out this survey as a: Resident (full-time)

Q2. Which age group do you belong to? 45-54

Q3. Which ward do you reside? (click the link to

view a map)

2

Q4. How familiar are you with the municipal budget

process?

Not very familiar

Social media

Q5. How do you typically receive information about municipal decisions and budgetary matters?

(Select all that apply)

Q6. Which of the following municipal services do you believe should be the top priority for funding?

Public safety (fire services) Definitely agree Education and Libraries Definitely agree Infrastructure (roads, bridges, sidewalks, trails) Definitely agree Parks and recreation Definitely agree Winter operations Somewhat agree Planning and development Definitely agree Communications Definitely agree Customer service Definitely agree Environmental initiatives Definitely agree

Q7. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance:

- 1. Public safety (fire services)
- 2. Infrastructure (roads, bridges, sidewalks, trails)
- 3. Planning and development
- 4. Parks and Recreation
- 5. Education and Libraries
- 6. Communications
- 7. Environmental initiatives
- 8. Customer service
- 9. Winter operations

Q8. How has your household been affected by recent economic changes (e.g., inflation, unemployment)?

Very negatively

Q9. What economic issues are currently most important to you? (Select up to 3)

Cost of living

- Q10. How would you prefer the municipality to allocate its budget? Please rank the following areas in order of importance (1 being the most important 10 being the least ipmortant):
- 1. Public safety (fire services, bylaw)
- 2. Infrastructure Services (roads, bridges, sidewalks, trails)
- 3. Recreation, Culture, and Sport (including events)
- 4. Parks, Forestry, and Trails operations
- 5. Communications & Public Engagement
- 6. Economic Development Services and Initiatives
- 7. Environmental initiatives
- 8. Libraries & Museum
- 9. Customer Service General (tax collection, licensing, service counters)
- 10. Winter operations

We lost our bowling alleys, we're losing lots of green space to new housing, I(foe example the dykes) Welland needs to give the population things to do. I sent an email months ago regarding installing a disc golf course and someone responded saying it may be proposed for the 2025 budget. Hope so because it would benefit the people. I sent a design for a short 9 hole course a chippawa park and suggested an 18 hole course located at the end of Thorold st up in the dykes behind the community boathouse. If the original email is lost I can send another one with the details. I have portable golf baskets for play testing to help make decisions on course design. I can be reached at: skinwear@hotmail.com thx Chris