
ACCESSIBILITY REQUIREMENTS

2024 Ontario Building Code Changes

These are highlights only. A digital copy of the 2024 Building Code Compendium is available on the provincial website.

PEDESTRIAN ENTRANCES TO BE BARRIER-FREE

All entrances to a barrier-free storey of a building shall be barrier-free and shall connect to a barrier-free path of travel. (3.8.1.2)

ACCESS TO PARKING AREAS

Access to parking areas has been changed to Barrier-Free Paths of Travel to Building Entrances, Exterior Passenger Loading Zones, and Access to Parking Areas. A sentence has been added to include storage garages.

IMPROVEMENTS TO SIGNAGE

Signs providing visual information shall be installed to indicate the location of barrier-free entrances, ramps, exterior passenger loading zones, barrier-free washrooms, showers, elevators, parking spaces and assistive listening systems or adaptive technologies. Tactile information signs required (Braille).

WATER-BOTTLE FILLING STATIONS

Provisions added for water-bottle filling stations, at least one shall be designed barrier-free to be equipped with controls that are automatic, located on a barrier-free floor level, accessible height and clearances for operation.

POWER DOOR OPERATORS

Doors equipped with a self-closing device shall be equipped with power door operators. (3.8.3.3)

SERVICE COUNTERS

In each location where information, goods or services are provided to the public at service counters in buildings of assembly occupancy, at least one of the service counters shall be equipped with:

- (a) an assistive listening system or adaptive technology, and
- (b) an amplification system, where there is a barrier to communication, such as a glass screen. (3.8.3.7)

SHOWER ROOM AND DRESSING ROOM

At each location where a showering facility is provided for use by the general public or customers, or as part of a common-use area for employees, at least one universal dressing and shower room shall be provided. (3.8.3.13)